

Improve productivity

- Easy and fast access to any PC, Mac, Tablet, Smartphone, or other mobile device, using the list of online devices, the hierarchical phonebook, or simply by entering the ID of the remote computer.
- Cross-platform support means more incidents can be solved remotely.
- Fewer physical visits allow you to handle more support calls faster.
- User down time will decrease when you resolve issues from your desk.
- Shared phone book and directory services integration allows you to easily manage networks of any size.



Improve customer satisfaction

- Positive IT support/vendor experience from swift incident resolution.
- Less server and client down time means more satisfied users.

Improve flexibility

- One tool for all operating systems and devices.
- Easy routing of WiseMo traffic across heterogeneous networks with supplementary myCloud connectivity.
- Completely scalable from one to thousands of computers.
- You can access many PCs, Mac and devices simultaneously.
- Multiple users can access a single PC, Mac or device, to view the same info or to collaborate on solving an issue.

Reduce risk

- Role-based access and rights management puts you in control - you decide who can do what, where and when.
- Document all activity with more than 100 events logged
- All data traffic is encrypted with up to 256-bit AES. Keys are exchanged with Diffie-Hellman key lengths up to 2048 bits.

Guest : The module from where you can remote control other computers running the Host module – if permitted.

Host: The module that prepares a computer to be remote controlled by computers running the Guest module.

myCloud: A cloud based solution for remote control connectivity over the Internet. Connects enabled Guest and Host modules for easy connectivity.

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PC remote controlling an Android Tablet
Image of device displayed on the desktop.
Live screen and active device buttons.

Reduce costs

- Your administrative costs will go down because support reps can take more calls.
- Solving issues remotely will trim travel costs.
- Centralized installation and deployment will reduce the cost of system rollouts, upgrades and updates.

TRY IT

Requirements

- Windows
 - PCs running Win XP (sp3) up to Win 10
 - Servers (Win 2003 up to Win 2016)
- Mac
 - MacOS 10.9, 10.10, 10.11, 10.12, 10.13
- Communication
 - TCP/IP connectivity, ip4 or ip6
 - myCloud connectivity, internet access required